

Terms and Conditions

Effective Date: October 31, 2025

Gajaananda Trust (“we,” “us,” or “our”), a non-profit organization based in Coimbatore, India, operates the website at www.gajaanandatrust.org (the “Website”) and related services, including our mobile app (e.g., Suyamvaram Matrimony App). These Terms and Conditions (“Terms”) govern your access to and use of the Website, app, and our programs focused on wellness, education, spirituality, and social transformation, such as Pregnancy Care Classes (Garbhadhaarini), Matrimony Services (Suyamvaram), Pre-Marital Course (Seethanam), Fit for Future, Family Counseling (Valam), Kids Camp, Temple Cleaning (Uzhavarppani), Agricultural Development (Uzhavar Service Center), and Environmental Protection (Pasumai Bharatham). 10 By accessing or using our services, you agree to be bound by these Terms. If you do not agree, please do not use our Website or services.

These Terms apply to all users, including beneficiaries, participants, donors, and visitors (“you” or “User”). We operate in compliance with applicable Indian laws, including the Information Technology Act, 2000, and the Indian Trusts Act, 1882.

1. Acceptance of Terms

By using the Website or participating in our programs, you confirm that you have read, understood, and agree to these Terms, our Privacy Policy (linked [here]), and any other policies we may post. You also agree to comply with all applicable laws. 11 Continued use after changes to these Terms constitutes acceptance of the revisions. We may notify you of significant changes via the Website or email.

2. Description of Services

Our services include:

- Wellness programs like pregnancy care and pre-marital guidance.
- Educational initiatives such as skill development and kids camps.
- Spiritual and community activities including temple cleaning and family counseling.
- Social transformation efforts in agriculture and environmental protection.
- Matrimony services facilitating matches based on horoscopes and preferences.

These are provided on a non-commercial, charitable basis to promote societal well-being. Services may be offered online, in-person, or via partners (e.g., health centers). We reserve the right to modify, suspend, or discontinue any service without notice.

3. User Eligibility and Accounts

To use certain services (e.g., matrimony app or counseling), you may need to register an account. You must:

- Be at least 18 years old or have parental/guardian consent if under 18 (for kids camps, parental consent is required).
- Provide accurate, complete information and update it as needed.
- Maintain the confidentiality of your login credentials.
- Not share your account or use another’s without permission.

We may verify identities (e.g., via Aadhaar for certain programs) and refuse or terminate accounts at our discretion. 12 For children’s participation, we comply with child protection laws and require verifiable parental consent.

4. User Conduct and Prohibited Activities

You agree to use our services responsibly and lawfully. Prohibited actions include:

- Posting or sharing false, harmful, discriminatory, obscene, or illegal content.
- Infringing on others’ privacy or intellectual property (e.g., sharing horoscopes without consent in matrimony services).
- Using services for commercial purposes, spam, or unauthorized advertising.
- Attempting to hack, disrupt, or damage the Website/app.
- Misrepresenting yourself or providing false information in programs like counseling or pregnancy care.
- Encouraging violence, illegal activities, or discrimination in community initiatives.

Violations may result in immediate suspension/termination of access, content removal, and reporting to authorities. 13

5. Intellectual Property

All content on the Website (text, images, logos, materials) is owned by us or our licensors and protected by copyright, trademark, and other laws. You may view and use it for personal, non-commercial purposes only. You may not copy, modify, distribute, or create derivative works without our written permission.

If you submit content (e.g., feedback in counseling or user-generated posts), you grant us a royalty-free, perpetual license to use, reproduce, and display it in connection with our services.

6. Links to Third-Party Sites

The Website may contain links to external sites (e.g., partner health centers). We are not responsible for their content, privacy practices, or availability. Use them at your own risk; links do not imply endorsement.

7. Donations and Payments

If you make donations or payments for services (e.g., program fees, if applicable), they are processed securely. Donations are non-refundable and used for charitable purposes. We may retain a portion for administrative costs. Tax benefits (e.g., under Section 80G) may apply; consult your advisor. We are not liable for misuse by recipients. 11

8. Disclaimers and Warranties

Services are provided “as is” and “as available” without warranties of any kind, express or implied, including accuracy, completeness, or fitness for a particular purpose. We do not guarantee uninterrupted access or error-free operation.

Specific disclaimers:

- Health programs (e.g., pregnancy care) are not medical advice; consult professionals.
- Matrimony services do not guarantee matches or outcomes; users must verify information.
- Counseling is advisory only; not a substitute for professional therapy.
- Educational/content materials are for informational purposes.

We disclaim liability for any harm from reliance on our services. 13

9. Limitation of Liability

To the fullest extent permitted by law, we shall not be liable for any indirect, incidental, consequential, special, or punitive damages arising from your use of the Website/services, even if advised of such possibility. Our total liability shall not exceed INR 100 or the amount you paid us in the last 12 months, whichever is less.

10. Indemnification

You agree to indemnify, defend, and hold us harmless (including our officers, employees, and partners) from any claims, losses, damages, or expenses arising from your breach of these Terms, misuse of services, or violation of laws.

11. Termination

We may terminate or suspend your access at any time for violations or other reasons, without notice. Upon termination, your rights to use the services cease. Sections surviving termination include disclaimers, liability limits, and indemnification.

12. Governing Law and Dispute Resolution

These Terms are governed by the laws of India, without regard to conflict of laws principles. Disputes shall be resolved through negotiation, then arbitration in Coimbatore under the Arbitration and Conciliation Act, 1996, or courts in Coimbatore, Tamil Nadu. 13

13. Changes to These Terms

We may update these Terms at any time. Changes will be posted on the Website with the new effective date. Your continued use constitutes acceptance.

14. Contact Us

For questions or concerns:

- Email: admin@gajaanandatrust.org
- Address: 369C, Avinashi Road, Kalki Nagar, near Anchaneyar Temple, Peelamedu, Coimbatore, Tamil Nadu, India

These Terms are available in English and Tamil for accessibility.